

NeoGate TA410/810 User Manual

Version 41.18.0.8

Yeastar Information Technology Co. Ltd

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Introduction

NeoGate TA410/810 Analog VoIP Gateways are cutting-edge products that connect legacy telephones, fax machines and PBX systems with IP telephony networks and IP-based PBX systems. Featuring rich functionalities and easy configuration, NeoGate TA410/810 is ideal for small and medium enterprises that wish to integrate a traditional phone system into IP-based system. NeoGate TA helps them to preserve previous investment on legacy telephone system and reduce communication costs significantly with the true benefits of VoIP.

Features

- 4/8 FXO ports
- Fully compliant with SIP and IAX2
- Flexible calling rules
- Configurable VoIP Server templates
- Codec: G.711 a/u-law, G.722, G.726, G.729a, GSM, ADPCM, Speex
- Echo Cancellation: ITU-T G.168 LEC
- Web-based GUI for easy configuration and management
- Excellent interoperability with a wide range of IP equipment

For more information, please click:

http://www.yeastar.com/Products/Products.asp#NeoGateTA

NeoGate TA410/810 FXO Gateway features 4, 8 FXO interfaces for connection of PSTN and PBX extension and one 10/100 Mbps LAN port.

For more information about the NeoGate TA hardware specification and how to install the NeoGate TA, please refer to the document below:

http://www.yeastar.com/download/Partl_NeoGate_TA_Series_Installation_Guide_en.pdf



Application Description

Connect IPPBX and NeoGate TA FXO Gateway

NeoGate TA FXO gateway is a solution to extend FXO ports for your IPPBX. Two modes are available for you to connect IPPBX and NeoGate TA FXO gateway, we call them VoIP mode and SPS (Service Provider SIP)/SPX (Service Provider IAX) mode.

VoIP Mode:

The FXO port will be registered as one the VoIP server's SIP extensions if <u>"Enable Register"</u> is checked on VoIP Server template. Select the VoIP Server template on the FXO port page, and fill in the information like SIP username and password. After registeration, if you want to call from IPPBX, you should call the registered SIP account, and NeoGate TA will route the call to the PSTN line.

SPS/SPX Mode:

If <u>"Enable Register"</u> is not checked, the FXO port will be registered as a SPS/SPX trunk to the VoIP Server. One SPS/SPX trunk to NeoGate TA also should be created on the VoIP Server. If you want to call from IPPBX, the number you dial should match the dial pattern set on IPPBX outbound route. After receiving the call, NeoGate will forward it on the FXO line to the destination number.

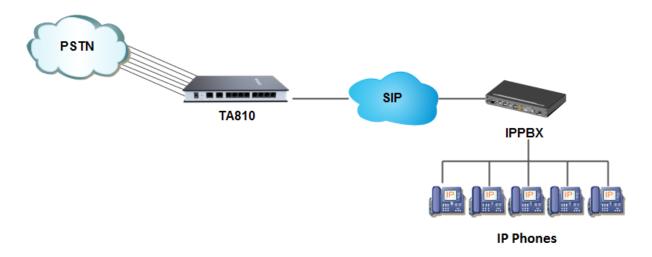


Figure II-1 Connect TA810 and IPPBX

For incoming calls from the PSTN to NeoGate TA, NeoGate TA will forward the call to a configured SIP extension or to an inbound destination of IPPBX like IVR.



Connect NeoGate TA FXO Gateway and FXS Gateway

NeoGate TA FXO gateway can be connected to a FXS gateway using SPS/SPX Mode. Imagine this, the FXO gateway is set up in Site A, and the FXS gateway in Site B. People in Site B can make and receive calls using the local PSTN lines (which is connnected to Site A's provoider). With this solution, you can call a local number using a local PSTN line wherever you are.

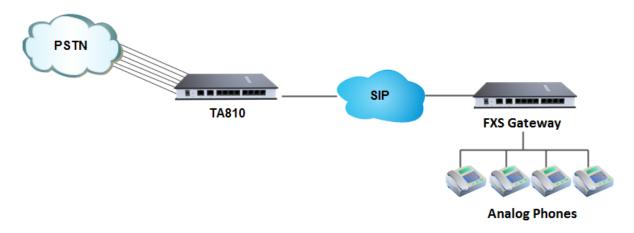


Figure II-2 Connect TA810 and FXS Gateway



Configuration Guide

1. Login

The NeoGate TA attempts to contact a DHCP server in your network to obtain valid network settings (e.g., the IP address, subnet mask, default gateway address and DNS address) by default.

Please enable DHCP Server in your network to obtain the NeoGate IP address.

How to check NeoGate TA IP address:

- 1. Download a DeviceFound tool from Yeastar website: FindTA.rar
- 2. Run the DeviceFound.exe software.
- 3. The detected NeoGate TA devices in the local network will appear in the window.
- 4. Find the TA device's IP address by the device's MAC address or the SN.

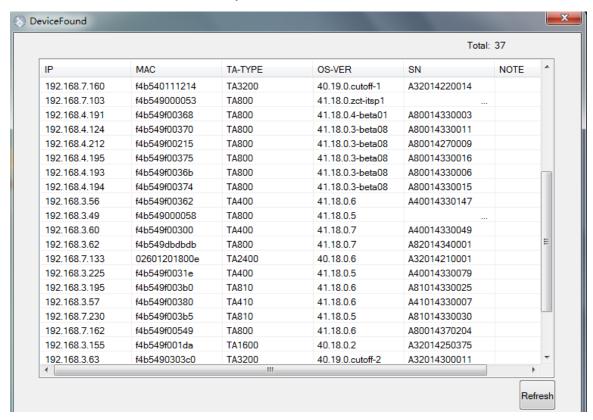


Figure III-1-1 Device Found Software

Logging On:

After entering the IP address in the Web browser, users will see a log-in screen.

Check the default settings below:

Username: admin
Password: password



In this example, the IP address is 192.168.10.125, the model is TA810.

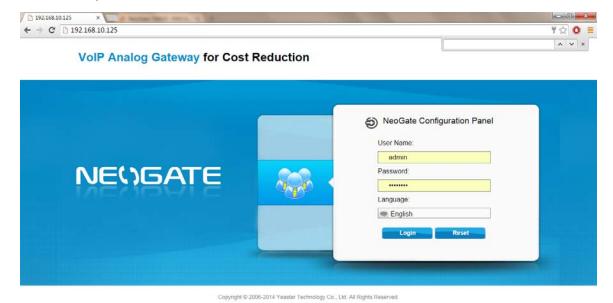


Figure III-1-2 NeoGate TA Login page

Click "Login" to get the welcome page.



Figure III-1-3 Login NeoGate TA



2. Status

Click to check the status of NeoGate TA, including the system status and the detailed reports.

2.1 System Status

In this page, we can check the status of the system, including trunk status, network status and system information.

2.1.1 Port Status



Figure III-2-1FXO Port Status

Up/Down:

Up/Down	Description
Up	The FXO interface works well.
Down	The FXO interface is broken.

VoIP Status:

Status	Description
OK	Successful registration, trunk is ready for use
Unreachable	The trunk is unreachable.
Request Send	Registering.
Waiting for authentication	Wrong password or user name.
Failed	Trunk registration failed.

FXO Status

Hook	Description
Idle	The FXO port is idle.
Busy	The FXO port is busy.



Disconnect	There is no line connected to the FXO port.
------------	---

2.1.2 Network status

In this page, the IP address of LAN port will appear with their status.

Figure III-2-2 Network Status

If your VLAN or VPN are configured, you can check the status in this page also.

2.1.3 System Info

In this page, we can check the hardware/firmware version, or the disk usage of NeoGate TA.



Figure III-2-3 System Info

2.2 Reports

In this page, we can check the call detailed log, system log, and use the packet tool to debug the system when needed.



2.2.1 Call Logs

The call log captures all call details, including call time, caller number, callee number, call type, call duration, etc. An administrator can search and filter call data by call date, caller/callee, trunk, duration, billing duration, status, or communication type.

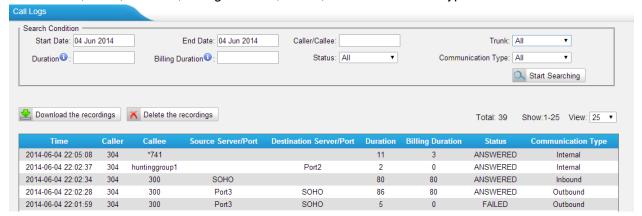


Figure III-2-4 Call Logs

2.2.2 System Logs

You can download and delete the system logs of NeoGate TA.



Figure III-2-5 System Logs

Options

·Enable Hardware Log

Save the information of hardware; (up to 4 log files)

Enable Normal Log

Save the prompt information; (up to 16 log files)



·Enable Web Log

Save the history of web operations (up to 2 log files)

·Enable Debug Log

Save debug information (up to 2 log files)

2.2.3 Packet Tool

This feature is used to capture packets for technician. Integrate packet capture tool "Wireshark" is integrated in NeoGate.

Users also could specify the destination IP address and port to get the packets.



Figure III-2-6 Packet Tool

·IP

Specify the destination IP address to get the packets.

·Port

Specify the destination Port to get the packets.



3. System

Click system to access. In this page, we can configure the network settings, security settings and some system preferences.

3.1 Network Preferences

3.1.1 LAN Settings

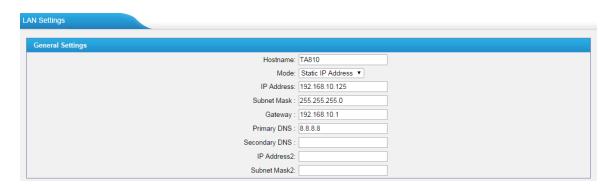


Figure III-3-1 Static IP Address Mode

Table III-3-1 Description of LAN Settings

Items	Description
Hostname	Set the host name for NeoGate TA
Static IP Address	Set the NeoGate TA's IP address as a static IP
IP Address	Set the IP Address for NeoGate TA.It is recommended that you
IP Address	configure a static IP address for NeoGate TA.
Subnet Mask	Set the subnet mask for NeoGate TA
Gateway	Set the gateway for NeoGate TA
Primary DNS	Set the primary DNS for NeoGate TA.
Secondary DNS	Set the secondary DNS for NeoGate TA
IP Address2	Set the second IP Address for NeoGate TA
Subnet Mask2	Set the second subnet mask for NeoGate TA



Figure III-3-2 DHCP Mode

Select DHCP mode to get network automatically from the local network.





Figure III-3-3 PPPoE

Fill in user name and password to access the Internet via PPPoE.

3.1.2 Service

The administrator can manage all the access methods on NeoGate TA on the "Service" page.

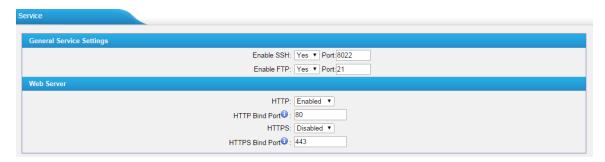


Figure III-3-4 Service Settings

Table III-3-2 Description of Service Settings

Items	Description
	By using SSH, you can log in to NeoGate and run commands. It's
SSH	disabled by default. We don't recommend enabling it if not needed.
	The default port for SSH is 8022;
ETD	FTP access;
FTP	The default port is 21.
TFTP	TFTP access;
	The default port is 23.
НТТР	HTTP web access;
	The default port is 80.
HTTPS	HTTPS web access, it is disabled by default, and you can enable it
	to get safer web access.

3.1.3 VLAN Settings

A VLAN (Virtual LAN) is a logical local area network (or LAN) that extends beyond a single traditional LAN to a group of LAN segments, given specific configurations.



Note:

NeoGate TA is not the VLAN server, a 3-layer switch is still needed, please configure the VLAN information there first, then input the details in NeoGate TA, so that the packages via NeoGate TA will be added the VLAN label before sending to that switch.

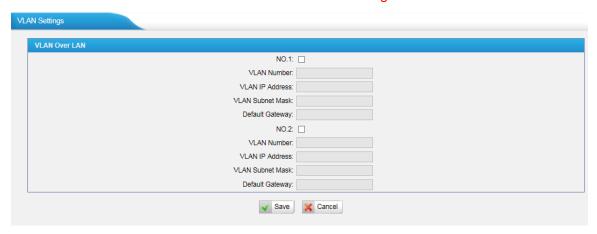


Figure III-3-5 VLAN Settings

Table III-3-3 Description of VLAN Settings

Items	Description
NO.1	Click the NO.1 you can edit the first VLAN over LAN
VLAN Number	The VLAN Number is a unique value you assign to each VLAN
VLAN Number	on a single device
VLAN IP Address	Set the IP Address for NeoGate TA VLAN over LAN.
VLAN Subnet Mask	Set the Subnet Mask for NeoGate TA VLAN over LAN.
Default Gateway	Set the Default Gateway for NeoGate TA VLAN over LAN
NO.2	Click the NO.2 you can edit the first VLAN over LAN.
VLAN Number	The VLAN Number is a unique value you assign to each VLAN
	on a single device.
VLAN IP Address	Set the IP Address for NeoGate TA VLAN over LAN.
VLAN Subnet Mask	Set the Subnet Mask for NeoGate TA VLAN over LAN.
Default Gateway	Set the Default Gateway for NeoGate TA VLAN over LAN.

3.1.4 VPN Settings

A virtual private network (VPN) is a method of computer networkingtypically using the public internetthat allows users to privately share information between remote locations, or between a remote location and a business' home network. A VPN can provide secure information transport by authenticating users, and encrypting data to prevent unauthorized persons from reading the information transmitted. The VPN can be used to send any kind of network traffic securely. NeoGate TA supports OpenVPN.





Figure III-3-6 VPN Settings

· Enable VPN

Import VPN Config

Import configuration file of OpenVPN.

Notes:

- 1. Uncomment "user" and "group" in the "config" file. You can get the config package from the OpenVPN provider.
- 2. NeoGate TA works as VPN client mode only.

3.1.5 DDNS Settings

DDNS (Dynamic DNS) is a method/protocol/network service that provides the capability for a networked device, such as a router or computer system using the Internet Protocol Suite, to notify a Domain Name System (DNS) name server to change, in real time, the active DNS configuration of its configured hostnames, addresses or other information.

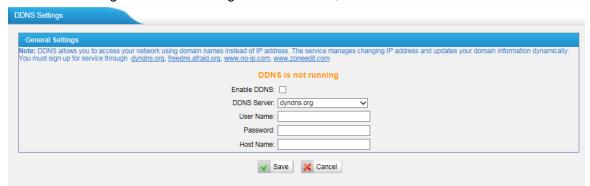


Figure III-3-7 DDNS Settings

Table III-3-4 Description of DDNS Settings

Items	Description
DDNS Server	Select the DDNS server you sign up for service.
User Name	User name the DDNS server provides you.
Password	User account's password.
Host Name	The host name you have got from the DDNS server

Note: DDNS allows you to access your network using domain names instead of IP address. The service manages changing IP address and updates your domain information



dynamically. You must sign up for service through dyndns.org, freedns.afraid.org, www.no-ip.com, www.zoneedit.com.

3.1.6 Static Route

NeoGate TA will have more than one Internet connection in some situations but it has only one default gateway. You will need to set some Static Route for NeoGate TA to force it to go out through different gateway when accessing to different internet.

The default gateway priority of NeoGate TA from high to low is VPN/VLAN→LAN port.

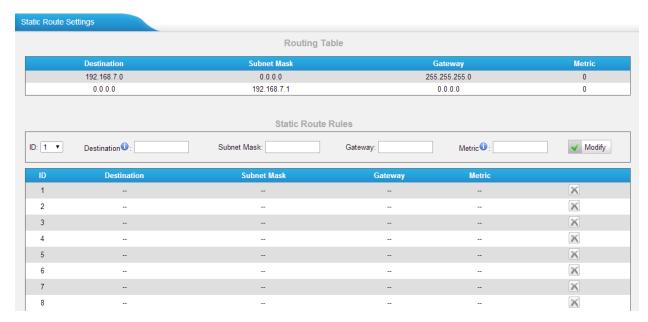


Figure III-3-8 Static Route

1) Route Table

The current route rules of NeoGate TA.

2) Static Route Rules

You can add new static route rules here.

Table III-3-5 Description of Static Route Settings

Items	Description
Destination	The destination network to be accessed to by NeoGate TA.
Subnet Mask	Specify the destination network portion.
Cataway	Define which gateway NeoGate TA will go through when accessing
Gateway	the destination network.
	The cost of a route is calculated by using what are called routing
Metric	metric. Routing metrics are assigned to routes by routing protocols
	to provide measurable statistic which can be used to judge how
	useful (how low cost) a route is.
Interface	Define which internet port to go through.



3.2 Security Center

3.2.1 Security Center

You can check NeoGate TA security configuration in "Security Center" page. And also, you can enter the relevant security settings page rapidly.



Firewall:



Figure III-3-10 Firewall

In the "Firewall" tab, you can check firewall configuration and alert settings. You can enter the configuration page directly by clicking the relevant button.

Service:

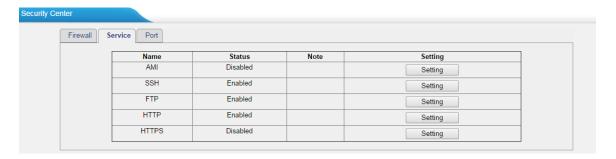


Figure III-3-11 Service

In "Service" tab, you can check AMI/SSH/FTP/TFTP/HTTP/HTTPS status. You can enter the configuration page directly by clicking the relevant button.

Port:

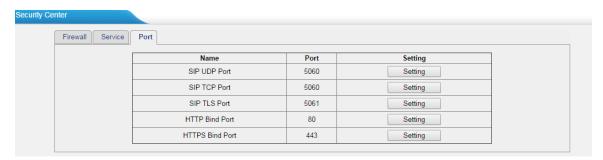


Figure III-3-12 Port

In "Port" tab, you can check SIP port, HTTP port and HTTPS port. You can also enter the relevant page by clicking the button in "Setting" column.

We recommend changing the default port for security.



3.2.2 Alert settings

If the device is under attack, the system will alert users via call or E-mail.

The attack modes include IP attack and Web Login.

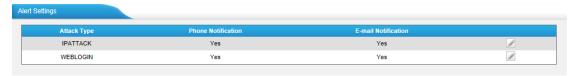


Figure III-3-13 Alert Settings

1. IPATTACK

When the system is attacked by IP address, the firewall will add the IP to auto IP Blacklist and notify the user if it matches the protection rule.

1) Phone Notification Settings

Table III-3-6 Description of Phone Notification Settings

Items	Description
PHONE Notification	Whether to enable phone notification or not.
	The numbers could be set for alert notification; users can setup
Number	multiple extension and outbound phone numbers. Please
	separate them by ";".
	Example: "500;9911", if the extension has configured Follow Me
	Settings, the call would go to the forwarded number directly.
Attempts	The attempts to dial a phone number when there is no answer.
Interval	The interval between each attempt to dial the phone number.
	Must be longerthan 3 seconds, the default value is 60 seconds.
Prompt	Users will hear the prompt while receiving the phone notification.

2) E-mail Notification Settings

Note: Please ensure that all voicemail settings are properly configured on the System Settings -> Voicemail Settings page before using this feature.

Table III-3-7 Description of E-mail Notification Settings

Items	Description			
E-mail Notification	Whether to enable E-mail Notification or not.			
	The recipients for the alert notification, and multiple email addresses			
Recipient's Name	are allowed, please separate them by ";".			
	E.g. jerry@yeastar.com;jason@yeastar.com;456@sina.com			
Subject	The subject of the alert email.			
Email Content	Text content supports predefined variables. Variable names and corresponding instructions are as follows:			



gateway hostname:\$(HOSTNAME)
attack source ip address:\$(SOURCEIP)
attack dest mac:\$(DESTMAC)
attack source port:\$(DESTPORT)
attack source protocol:\$(PROTOCOL)
attack occurred:\$(DATETIME)

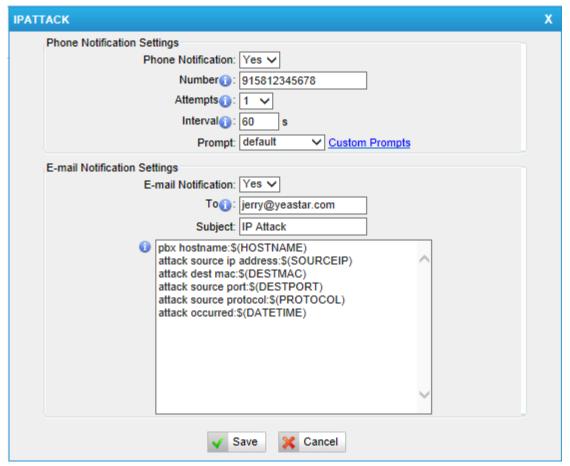


Figure III-3-14 IP ATTACK Alert



2. WEBLOGIN

Web Login Alert Notification: entering the wrong password consecutively for five times when logging in NeoGate TA Web interface will be deemed as an attack, the system will limit the IP login within 10 minutes and notify the user.

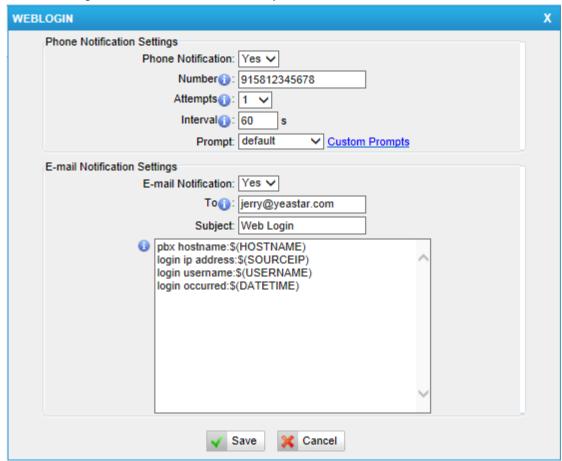


Figure III-3-15 WEBLOGIN Alert

3.2.3 AMI Settings

The Asterisk Manager Interface (AMI) is a system monitoring and management interface provided by Asterisk. It allows live monitoring of events that occur in the system, as well as enabling you to request that Asterisk perform some action. The actions that are available are wide-ranging and include things such as returning status information and originating new calls. Many interesting applications have been developed on top of Asterisk that take advantage of the AMI as their primary interface to Asterisk.

There are two main types of messages on the Asterisk Manager Interface: manager events and manager actions.

The 3rd party software can work with NeoGate TA using AMI interface. It is disabled by default. If necessary, you can enable it.



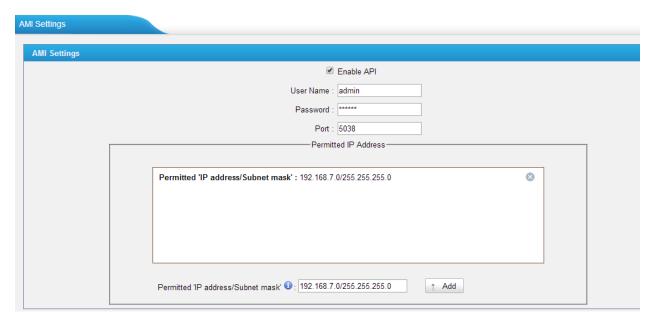


Figure III-3-16 AMI Settings

Username & password: after enabling AMI, you can use this username and password to log in NeoGate TA AMI.

Permitted "IP address/Subnet mask": you can set which IP can log in NeoGate TA AMI interface.

3.2.4Certificates

NeoGate TA can support TLS trunk. Before you register TLS trunk to NeoGate TA, you should upload certificates first.

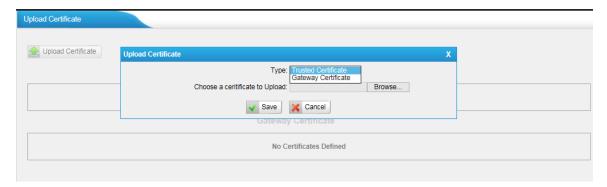


Figure III-3-17 Certificates

Trusted Certificate

This certificate is a CA certificate. When selecting "TLS Verify Client" as "Yes", you should upload a CA. The relevant IPPBX should also have this certificate.

Gateway Certificate

This certificate is server certificate. No matter selecting "TLS Verify Client" as "Yes" or "NO", you should upload this certificate to NeoGate TA. If IPPBX enables "TLS Verify



server", you should also upload this certificate on IPPBX.

3.2.5 Firewall Rules

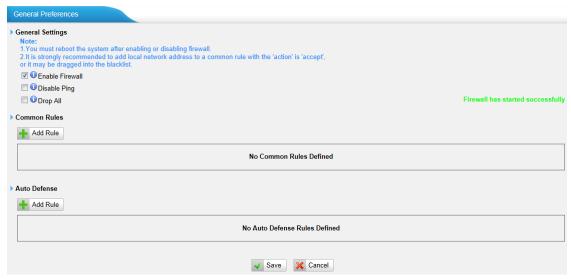


Figure III-3-18 Firewall Rules

1) General Settings

Table III-3-8 Description of Firewall General Settings

Items	Description		
Enable Firewall	Enable the firewall to protect the device. You should reboot the		
Enable Filewall	device to make the firewall run.		
Disable Ping	Enable this item to drop net ping from remote hosts.		
	When you enable "Drop All" feature, the system will drop all		
	packets or connection from other hosts if there are no other rules		
Drop All	defined. To avoid locking the devices, at least one "TCP" accept		
	common rule must be created for port used for SSH access, port		
	used for HTTP access and port sued for CGI access.		

2) Common Rules

There is no default rule; you can create oneas required.



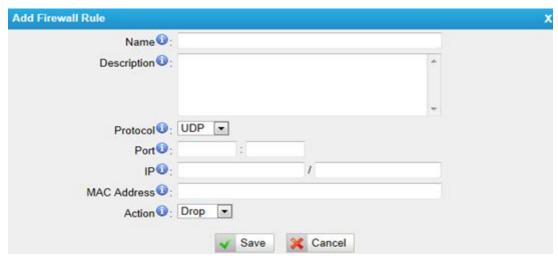


Figure III-3-19 Common Rule

Table III-3-9 Description of Common Rule Settings

Items	Description		
Name	A name for this rule, e.g. "HTTP".		
Description	Simple description for this rule. E.g. Accept the specific host to access the		
Description	Web interface for configuration.		
Protocol	The protocols for this rule.		
Port	Initial port should be on the left and end port should be on the right. The		
Port	end port must be equal to or greater than start port.		
	The IP address for this rule. The format of IP address is: IP/mask		
IP	E.g. 192.168.5.100/255.255.255.255 for IP 192.168.5.100		
	E.g. 192.168.5.0/255.255.255.0 for IP from 192.168.5.0 to 192.168.5.255 .		
MAC	The format of MAC Address is XX:XX:XX:XX:XX, X means 0~9 or A~F		
Address	in hex, the A~F are not case sensitive.		
	Accept: Accept the access from remote hosts.		
Action	Drop: Drop the access from remote hosts.		
	Ignore: Ignore the access.		

Note: The MAC address will be changed when it's a remote device, so it will not be working to filter using MAC for remote devices.

3.2.6 IP Blacklist

You can set some packets accept speed rules here. When an IP address which hasn't been accepted in common rules sends packets faster than the allowed speed, it will be set as ablack IP address and beblocked automatically.





Figure III-3-20 IP Blacklist

1) Blacklist rules

We can add the rules for IP blacklist rate as demanded.

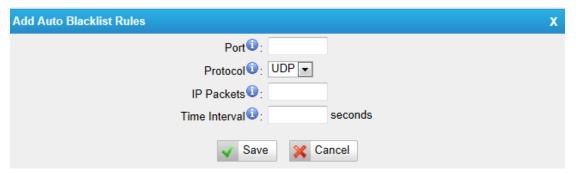


Figure III-3-21 Auto Blacklist Rule

Table III-3-10 Description of Auto Blacklist Rule Settings

Items	Description	
Port	Auto defense port	
Protocol	Auto defense protocol. TCP or UDP.	
IP Packets	Allowed IP packets number in the specific time interval.	
	The time interval to receive IP packets. For example, IP packets	
Time interval	90, time interval 60 means 90 IP packets are allowed in 60	
	seconds.	

2) IP blacklist

The blocked IP address will display here, you can edit or delete it as youwish.

3.3 System Preferences

In this page, we can set other system preferences, like the password for admin account, system date and time, firmware update, backup and restore, reset and reboot.

3.3.1 Password settings

The default password is "password". To change the password, enter the new password and click "Save". The system will then prompt you to re-login using your new password.



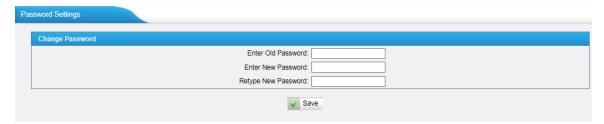


Figure III-3-22 Password Settings

3.3.2 Date and Time

Set the date and time for NeoGate TA.

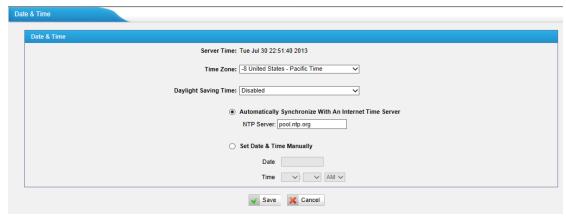


Figure III-3-23 Date & Time

Table III-3-11 Description of Date & Time Settings

Items	Description
Time Zone	You can choose your time zone here.
Daylight Saving Time	Set the mode to Automatic or disabled.
Automatically Synchronize With	Input the NTP server so that NeoGate TA will update
an Internet Time Server	the time automatically.
Set Date & Time Manually	You can set the time to your local time manually here.

3.3.3 Email Settings

To send the system alert to email address, please configure the Email settings first, and make sure SMTP test is successful.



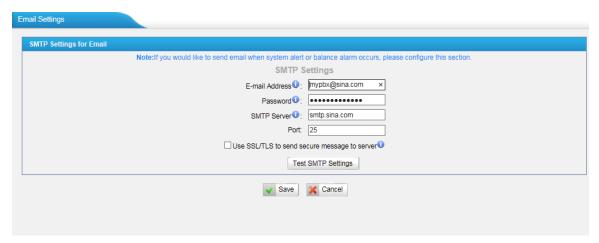


Figure III-3-24 Email Settings

Table III-3-12 Description of SMTP Settings

Items	Description
E-mail Address	The E-mail Address that NeoGate TA will use to send voicemail.
Password	The password for the email address used above
SMTP Server	The IP address or hostname of an SMTP server that the NeoGate TAwill connect to in order to send voicemail messages via email, i.e. mail.yourcompany.com.
Port	SMTP Port: the default value is 25.
Use SSL/TLS to send secure message to server	If the server of sending email needs to authenticate the sender, you need to enable this Note: Must be selected for Gmail or exchange server.

After filling out the above information, you can click on the "Test Account Settings" button to check whether the setup is OK.

- 1) If the test is successful, you can use the email safely.
- 2) If test failed, please check if the above information is correct or if the network is proper.

3.3.5 Firmware Update

Firmware upgrading is possible through the Administrator Web interface using a TFTP Server or an HTTP URL.

Enter your TFTP Server IP address and firmware file location, then click "Start" to update the firmware

Notes:

- 1. If "Reset configuration to Factory Defaults" is enabled, the system will restore to factory default settings.
- 2. When updating the firmware, please don't turn off the power. Or the system will get damaged.



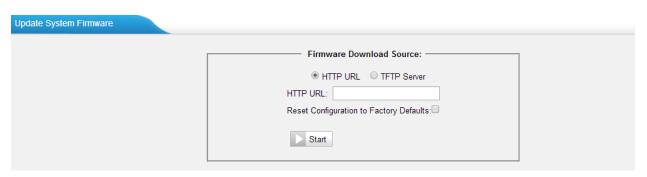


Figure III-3-31 Firmware Update

3.3.6 Backup and Restore

We can back up the configurations before resetting NeoGate TA to factory defaults, and then restore it on this package.

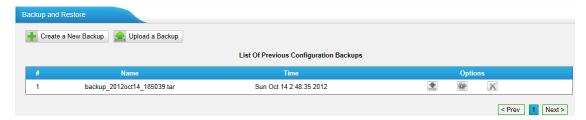


Figure III-3-32 Backup and Restore

Notes:

- 1. Only configurations, custom prompts will be backed up.
- 2. If you have updated the firmware version, it's not recommended to restore using old package.

3.3.6 Reset and Reboot

We can reset or reboot NeoGate TA directly in this page.

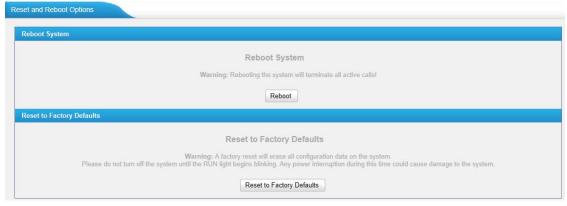


Figure III-3-33 Reset and Reboot

·Reboot System



Warning: Rebooting the system will terminate all active calls!

·Reset to Factory Defaults

Warning: A factory reset will erase all configuration data on the system.

Please do not turn off the system until the RUN light begins blinking. Any power interruption during this time could cause damage to the system.



4. Gateway

Click Gateway to access the gateway configuration page. Users can configure the details of FXO ports, VoIP settings, gateway settings and advanced settings.

4.1 FXO Port List

4.1.1 FXO Port List

All the FXO ports are listed here. You can edit each FXO port by clicking the "Edit" button.

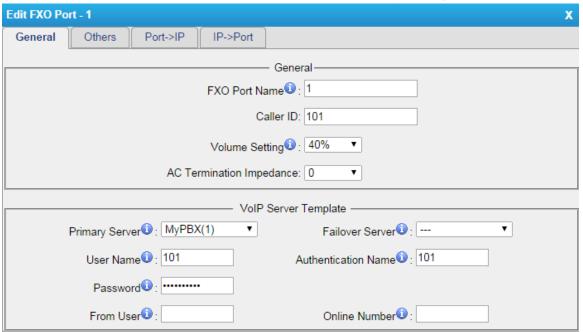


Figure III-4-1General Settings

>General

Table III-4-1 Description of FXO Port General Settings

Items		Description
	FXO Port Name	The corresponding port.
	Caller ID	User account number.
	Volume Settings	Configure the volume for the FXO port, the default
		setting is 40%.
		Select the impedance of the analog line connected
General		to the FXO port. Here is the impedance value for
		the settings:
		0 - 600 Ohm (North American)
		1 - 900 Ohm
		2 - 270 Ohm + (750 Ohm 150nF) and 275 Ohm +
		(780 Ohm 150nF)



		3 - 220 Ohm + (820 Ohm 120nF) and 220 Ohm + (820 Ohm 115nF)
	AC Termination	4 - 370 Ohm + (620 Ohm 310nF)
	Impedance	5 - 320 Ohm + (1050 Ohm 230nF)
	mpodamoo	6 - 370 Ohm + (820 Ohm 110nF)
		7 - 275 Ohm + (78 Ohm 150 nF)
		8 - 120 Ohm + (820 Ohm 110 nF)
		9 - 350 Ohm + (1000 Ohm 210nF)
		10 - 0 Ohm + (900 Ohm 30nF)
		11 - 600 Ohm + 2.16 uF
		12 - 900 Ohm + 1 uF
		13 - 900 Ohm + 2.16 uF
		14 - 600 Ohm + 1 uF
		15 - Global complex impedance
	Discuss C	Choose the Primary VoIP server, where the
	Primary Server	account will be registered.
		Choose the failover server for the account. This
	Failover Server	server will be used if the primary server is
		unavailable.
	User Name	Username of the account. Used for VoIP trunk
		registration. The user name should be entered if
		the "Enable Register" is checked on the VoIP
		Server.
	Authentication Name	Used for SIP authentication. The authentication
VoIP Serer		name should be entered if "Enable Register" is
Template		checked on the VoIP Server.
		Password of the SIP account. The password
	Password	should be entered if "Enable Register" is checked
		on the VoIP Server.
		All outgoing calls from this SIP Trunk will use the
	From User	"From User" (in this case the account name for SIP
		Registration) in From Header of the SIP Invite package. Keep this field blank if not needed.
		Define the online number that expected by "Skype
	Online Number	Connect"and some other SIP service providers.
	Offiliae Multipel	Leave this field blank if not needed.
		Loave this held blank it hot heeded.



> Other Settings

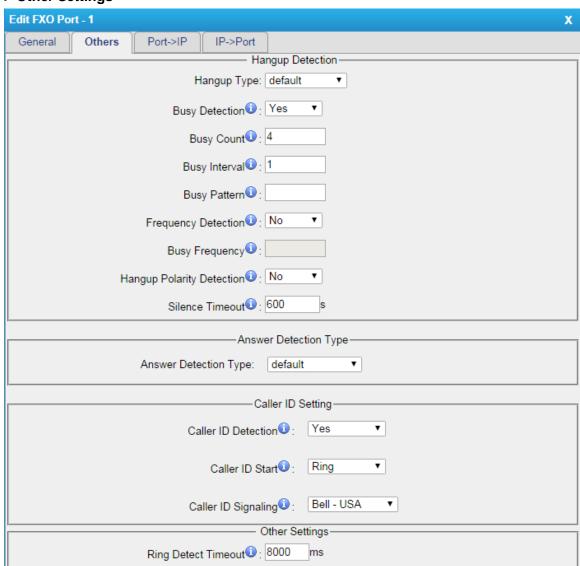


Figure III-4-2FXO Port Other Settings

Table III-4-2 Description of FXO Port Other Settings

	Hangup Type	Select which kind of hangup type will be used to
		detect the call and hang up.
	Busy Detection	Enable or disable Busy Detection. It is used for
Hangup		detecting far end hangup or busy signal.
Detection		If Busy Detection is enabled, it is also possible to
	Busy Count	specify how many busy tones to wait for before
		hanging up. The default is 4, but better results can



	<u> </u>	
		be achieved if this setting is set as 6 or 8. Higher
		value requires more time for detection, but lower
		the probability that a false detection may occur.
	Busy Interval	Set the busy detection interval.
		If Busy Detection is enabled, you need to specify
		the cadence of the busy signal. If a busy pattern is
		not specified, the system will accept any repeating
	Busy Pattern	sound-silence pattern as a busy signal. If a busy
		pattern is specified, then the system will check the
		length of the sound and the silence patterns, which
		will further reduce the chance of a false positive.
	Frequency	Enable or disable Frequency Detection, it is used
	Detection	for frequency detection.
	Busy Frequency	If Frequency Detection is enabled, you must specify
	busy i requericy	the local frequency.
	Hangup Polarity	Enable or disable Polarity Detection. The call will
	Detection	be considered as "hang up" on a polarity reversal.
	Silence Timeout	Define the ring out value for this port.
Answer Detection Type	Answer Detection Type	Answer Detection settings are configured for accurate billing. Select which type to detect the call as answered. 1) Default. NeoGate TA will start to charge once you grab the PSTN trunk to call out, whether the call is answered or not. 2) Polarity Detection: If the PSTN line supports polarity, you can choose "Polarity detection". When the callee answers the call, the provider will send a polarity signal, and then NeoGate TA starts to bill. 3) Ringback Tone: If you choose this option, NeoGate TA will charge the call according to PSTN ring back tone detection. When the "ring duration" or the "ring interval duration" detected on NeoGate TA is larger than the standard or custom parameters, the call is detected as ANSWERED. *Standard parameters: when you configure the "Tone Zone Settings" you get the country's
		standard tone parameters.
	Custom Ring Tone	Enable or disable Custom Ring Tone. If the custom ring tone is enabled, you need to configure the following settings according to the ringback signal.
	Max Ring	Max duration of the ring tone.
	Duration	



		Duration	
			Enable Min Ring Detection, which is useful for
		Min Ring	complex situations, like when jitter or noise occurs
		Detection	on the PSTN line.
			Generally it is disabled.
		Min Ring Duration	Min duration of the received tone.
		Min Ring Interval Duration	Min pause between the two received tones.
		Caller ID Detection	Enable or disable caller ID detection.
			This option allows one to define the start of a caller ID signal.
		Caller ID Start	Ring: start to detect when a ring is received
		Callel ID Start	Polarity: start to detect when a polarity reversal is
			started
			Before Ring: start to detect before a ring tone
Caller	ID		This option defines the type of caller ID signaling to
Setting			use.
			Bell-USA: US standard
			V23-UK: UK standard
		Caller ID	V23-Japan: Japanese standard
		Signaling	V23-Japan Pure: Japanese standard
			DTMF: DTMF signal
			Please check with your PSTN service provider to
			configure Caller ID Settings. If you don't know how
			to configure, please contact Yeastar support.
Other		Ring Detect	There should be a timeout to determine if there is a
Settings		Timeout	hang up before the line is answered. Range from
			3000 to 8000. Default is 8000 ms.

Port→**IP**

On this page, you can specify how to route the calls from PSTN trunk to IPPBX. There are two modes for you to configure that.

1) Simple Mode

All you need to configure in simple mode is to choose the dial pattern template.

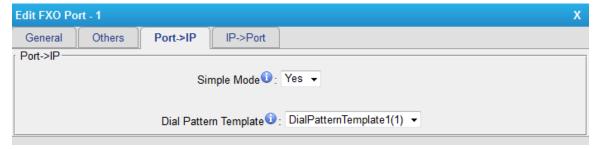


Figure III-4-3 Port→IP Simple Mode



2) Advanced Mode

When Simple Mode is set to "No", you can check the advanced settings.

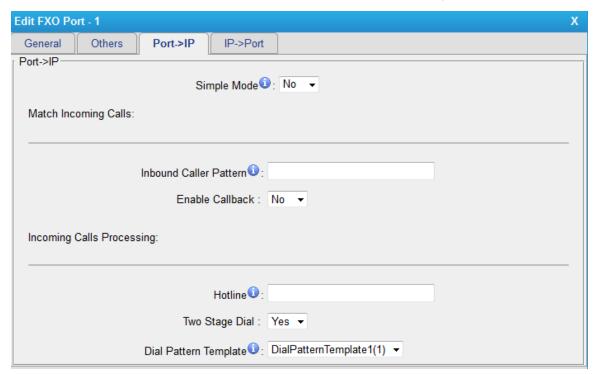


Figure III-4-4 Port→IP Advanced Mode

Table III-4-3 Port→IP Settings

Items	Description		
	Match the prefix of caller ID for incoming calls.		
Inbound Caller Pattern	Hover the pointer over to read tips.		
	Choose whether call back is enabled. NeoGate TA allows caller		
Enable Call Back	A to dial an inbound route number, and after hearing the ring, A		
Lilable Call Back	can hang up the call to cut off the call, then NeoGate TA will call		
	back to A.		
Hotline	Set the hotline number. If hotline number is configured, TA will		
Tiotilite	route the incoming call to the hotline number directly.		
Two Stage Dial	Enable it to get the customized two stage dial tone before		
Two Stage Dial	dialing out, it's disabled by default.		
Dial Pattern Template Choose the Dial Pattern template.			

IP→**Port**

On this page, you can configure how to route the calls from VoIP trunk to a PSTN number.

1) Simple Mode

All you need to configure in simple mode is to choose the dial pattern template. NeoGate TA will allow all incoming calls and route the calls to the destination without any modification.



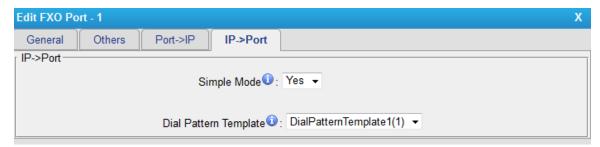


Figure III-4-5 IP→Port Simple Mode

2) Advanced Mode

When Simple Mode is set as "No", you can check the advanced settings.

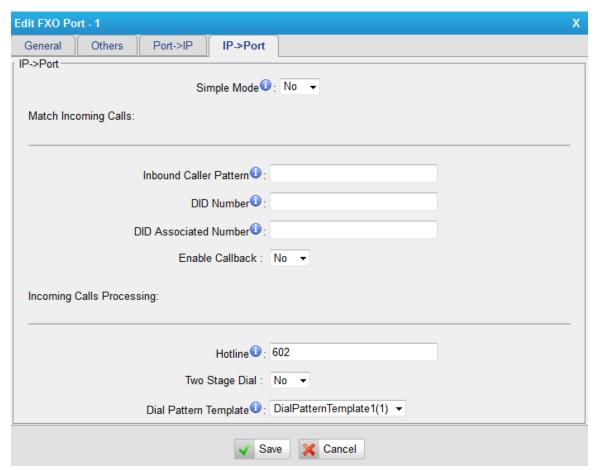


Figure III-4-6 IP→Port Advanced Mode

Table III-4-4 IP→Port Settings

· · · · · · · · · · · · · · · · · · ·		
Items	Description	
	Match the prefix of caller ID for incoming calls.	
Inbound Caller Pattern	Hover the pointer over oto read tips.	
DID Number	Define the expected DID Number if this trunk passes DID on	
	incoming calls. Leave this field blank to match calls with any or	



	no DID info. You can also use pattern matching to match a
	range of numbers.
	Define the extension for DID number. You can only input
DID Associated	number and "-" in this field, and the format can be xxx or
Number	xxx-xxx. The count of the number must be only one or equal the
	count of the DID number.
	Choose whether call back is enabled. NeoGate TA allows caller
Enable Cell Book	A to dial an inbound route number, and after hearing the ring,
Enable Call Back	Acan hang up the call cut off the call, then NeoGate TA will call
	back to A.
Lietline	Set the hotline number. If hotline number is configured, TA will
Hotline	route the incoming call to the hotline number directly.
Two Ctore Diel	Enable it to get the customized two stage dial tone before
Two Stage Dial	dialing out, it's disabled by default.
Dial Pattern Template	Choose the Dial Pattern template.

4.2 VoIP Settings

To integrate with other IPPBX, we need to configure the VoIP settings in NeoGate TA to setup VoIP trunk (SIP and IAX).

4.2.1 VoIP Server Settings

There are some configurable VoIP (SIP/IAX) Server templates on this page. The number of VoIP Server templates is the half of FXO ports on NeoGate. The VoIP server settings help the FXO ports to register to the VoIP server. Once configured, the templates can be chosen on FXO port setting page.

Two modes are available for the VoIP server, we call them VoIP mode and SPS (Service Provider SIP)/SPX (Service Provider IAX) mode.

VoIP Mode:

The FXO port will be registered as one the VoIP server's SIP extensions if "Enable Register" is checked on VoIP Server template.

SPS/SPX Mode:

If "Enable Register" is not checked, the FXO port will be registered as a SPS/SPX trunk to the VoIP Server. One SPS/SPX trunk to NeoGate TA also should be created on the VoIP Server.





Figure III-4-7 VoIP Server

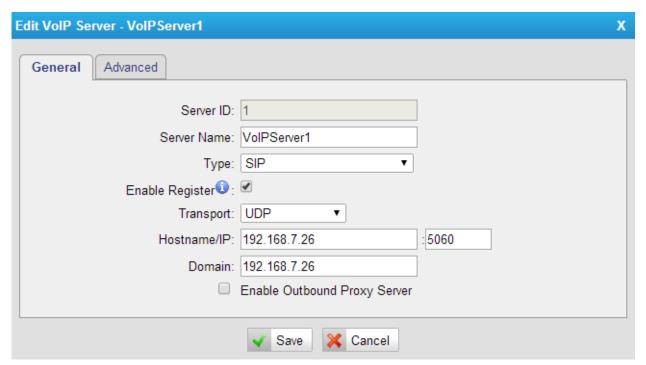


Figure III-4-8 VoIP Server Settings



> General

Table III-4-5 Description of VoIP Server General Settings

Items	Description	
Server ID	The ID for the VoIP server template.	
Server Name	The name for the VoIP server template.	
Туре	Choose the type of the VoIP server, SIP or IAX.	
Enabel Register	Do not check "Enable Register", if you want to register the FXO port as a Service Provider SIP (IAX) trunk to the VoIP Server. One Service Provider SIP (IAX) trunk to NeoGate TA also should be created on the VoIP Server. Check "Enable Register" if you want to register the FXO port as an extension of the VoIP server. You will need to enter the relevant user	
name, password, etc in the FXO port page when using this templ. This will be the transport method used by the SIP Trunk. This method is given by the SIP trunk provider. The options are UDP (default), TCP, and TLS.		
Hostname/IP VoIP server host name or IP address. 5060 is the standard number used by SIP protocol. Don't change this part if it is required.		
Domain	VoIP server host name. An IP address also can be filled here.	
Enable Outbound	A proxy that receives requests from a client. Even though it may not	
Proxy Server	be the server resolved by the Request-URI.	

> Advanced

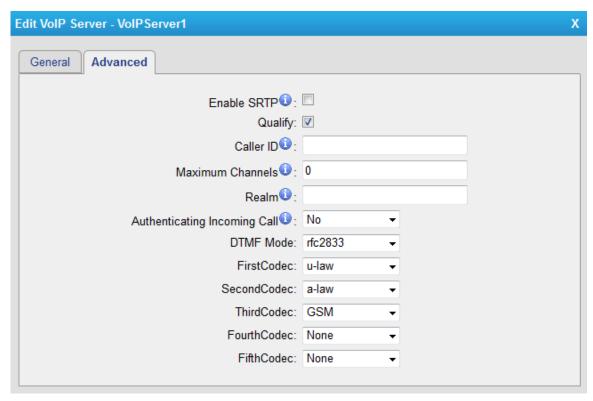


Figure III-4-9 VoIP Server Advanced Settings



lable III-4-6 Description of VoIP Server Advanced Settings		
Items	Description	
Enable SRTP	Define if SRTP is enabled for this VoIP server.	
Qualify	Send check alive packets to the SIP provider.	
Caller ID	Specify the caller ID to use when making outbound calls over this	
Caller ID	VoIP server.	
Maxmum Channels	Control the maximum number of simultaneous calls. Set as 0 to	
Maximum Channels	specify no maximum.	
Daalaa	Realm is a string to be displayed to users so they know which	
Realm	username and password to use.	
	When an incoming call reaches TA device and sends INVITE	
	packet to TA, TA responds 401, but the Realm info in 401	
Authenticating	Response does not match the Realm set on TA VoIP Server, the	
Incoming Call	provider will refuse to authenticate. If you set this option to No,	
	TA will not reply a 401 Response to the provider to authenticate	
	the incoming call.	
DTMF Mode	Set default mode for sending DTMF of this trunk.Default setting:	
DIME MOde	rfc2833	
Codec	Define the codec for this sip trunk and its priority	

Table III-4-6 Description of VoIP Server Advanced Settings

4.2.2 Dial Pattern Template

Dial pattern template specifying how to route the calls from FXOports to VoIP server extensions or external numbers. The number of dial pattern templates is limited by the number of ports each NeoGate TA model has.

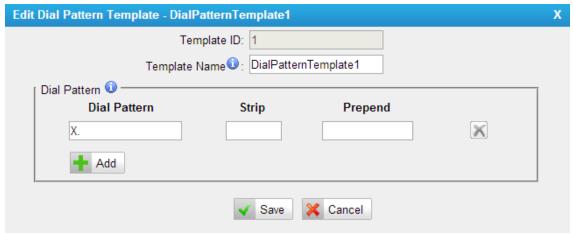


Figure III-4-10 Dial Pattern Template

Table III-4-7 Description of Dial Pattern Template Settings

Items	Description



Template ID	The ID for this template.	
Template Name	A name for this template.	
	Calls from the FXO port should match the dial pattern set on this	
Dial Pattern	template, or the call cannot be established. Hover the pointer over 0	
	to read tips.	
Strip	Allows the user to specify the number of digits that will be stripped	
	from the front of the phone number before the call is placed.	
Propond	The digits will be appended to the phone number before the call is	
Prepend	placed.	
DTMF Mode	Set default mode for sending DTMF of this trunk.Default setting:	
	rfc2833.	
Codec	Define the codec for this sip trunk and its priority.	

4.2.3 SIP Settings

This is the SIP settings in NeoGate, including General settings, NAT, Codecs, QoS, Response Code, T.38, and advanced settings.

1) General

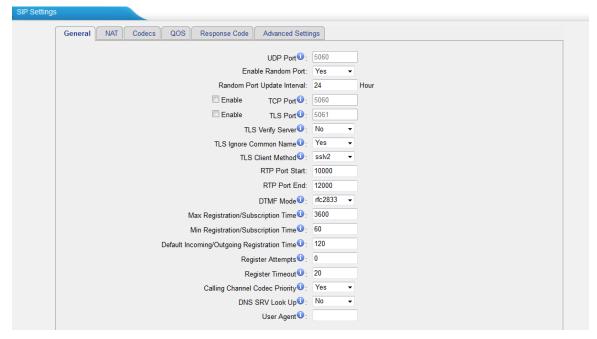


Figure III-4-11 SIP General Settings



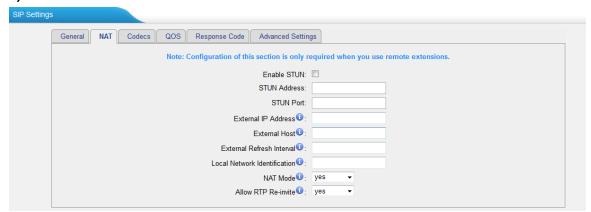
Table III-4-8 Description of SIP General Settings

	Table III-4-8 Description of SIP General Settings	
Items	Description	
UDP Port	Port used for SIP registrations. The defaultis 5060.	
Enable Random Port	Enable or Disable Random SIP port.	
Random Port Update	Set the Random Port Update Interval.	
Interval		
TCP Port	Port used for SIP registrations. The default is 5060.	
TLS Port	Port used for SIP registrations. The default is 5061.	
TLS Verify Server	When using NeoGate TA as a TLS client, whether or not to	
TLS Verily Server	verify server's certificate. It is "No" by default.	
TIC Varify Client	When using NeoGate TA as a TLS server, whether or not to	
TLS Verify Client	verify client's certificate. It is "No" by default.	
TLS Ignore Common	Set this parameter as "No", then common name must be the	
Name	same with IP or domain name.	
	When using NeoGate TA as TLS client, specify the protocol	
TLS Client Method	for outbound TLS connections. You can select it as tlsv1,	
	sslv2 or sslv3.	
RTP Port Start Beginning of the RTP port range.		
RTP Port End	End of the RTP port range.	
	Set the default mode for sending DTMF.Default setting:	
DTMF Mode	rfc2833	
Max	Maximum duration (in seconds) of a SIP registration. The	
Registration/Subscription	default is 3600 seconds.	
Time		
Min	Minimum duration (in seconds) of a SIP registration. The	
Registration/Subscription	default is 60 seconds.	
Time		
Default	Default Incoming/Outgoing Registration Time: the default	
Incoming/Outgoing	duration (in seconds) of incoming/outgoing registration.	
Registration Time	3. 2. 3. 3. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2.	
	The number of SIP REGISTER messages to send to a SIP	
Register Attempts	Registrar before giving up. The default is 0 (no limit).	
	Number of seconds to wait for a response from a SIP	
Register Timeout	Registrar before classifying the register has timed out. The	
l regioner rimineeur	default is 20 seconds.	
	Once enabled, when dialing out via SIP/SPS trunks, the	
Calling Channel Codec	codec of calling channel will be selected preferentially. If not,	
Priority	NeoGate TA will follow the priorityorderin your SIP/SPS	
1 Honey	trunks.	
Video Support	Support SIP video or no. The default is yes.	
vidoo ouppoit	Configure the max bit rate for video stream. The default:	
Max Bit Rate	384kb/s.	
DNS SRVI ook IIn		
DNS SRV Look Up	Please enable this option when your SIP trunk contains more	



	than one IP address.
Lloor Agent	To change the user agent parameter of asterisk, the default
User Agent	is "NeoGate TA"; you canchange it if needed.

2) NAT



FigureIII-4-12 NAT Settings

Table III-4-9 Description of SIP General Settings

It a second	Description	
Items	Description	
Enable STUN	STUN (Simple Traversal of UDP through NATs) is a protocol for assisting	
Lilabic O1014	devices behind a NAT firewall or router with their packet routing.	
	The STUN server allows clients to find out their public address, the type of	
STUN Address	NAT they are behind and the internet side port associated by the NAT with a	
STON Address	particular local port. This information is used to set up UDP communication	
	between the client and the VOIP provider and so establish a call.	
External IP	The IP address that will be associated with outbound SIP messages if the	
Address	system is in a NAT environment.	
	Alternatively you can specify an external host, and the system will perform	
	DNS queries periodically.	
External Host	This setting is only required when your public IP address is not static. It is	
	recommended that a static public IP address isused with this system. Please	
	contact your ISP for more information.	
	Used to identify the local network using a network number/subnet mask pair	
	when the system is behind a NAT or firewall.	
	Some examples of this are as follows:	
External Refresh	"192.168.0.0/255.255.0.0": All RFC 1918 addresses are local networks;	
Interval	"10.0.0.0/255.0.0.0": Also RFC1918;	
	"172.16.0.0/12":Another RFC1918 with CIDR notation;	
	"169.254.0.0/255.255.0.0": Zero conf local network.	
	Please refer to RFC1918 for more information.	
	Global NAT configuration for the system; the options for this setting are as	
NAT Mode	follows:	
INAT MODE	Yes = Use NAT. Ignore address information in the SIP/SDP headers and reply	
	to the sender's IP address/port.	



	No = Use NAT mode only according to RFC3581.
	Never = Never attempt NAT mode or RFC3581 support.
	Route = Use NAT but do not include rport in headers.
Allow RTP Reinvite	By default, the system will route media steams from SIP endpoints through
	itself. Enabling this option causes the system to attempt to negotiate the
	endpoints to route packets to each other directly, bypassing the system. It is
	not always possible for the system to negotiate endpoint-to-endpoint media
	routing.

3) Codecs

We can choose the allowed codec in NeoGate TA,a codec is a compression or decompression algorithm that used in the transmission of voice packets over a network or the Internet.For more information about codec, you can refer to this page: http://en.wikipedia.org/wiki/List_of_codecs

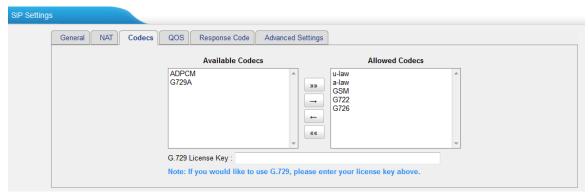


Figure III-4-13 Codecs

If you want to use codec G729, we recommend buying a license key and input it here.

4) Qos

QoS (Quality of Service) is a major issue in VoIP implementations. The issue is how to guarantee that packet traffic for a voice or other media connection will not be delayed or dropped due interference from other lower priority traffic. When the network capacity is insufficient, QoS could provide priority to users by setting the value.

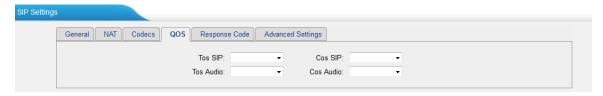


Figure III-4-14 Qos

Note: It's recommended that you configure the QoS in your router or switch instead of NeoGate side.

5) Response Code

You can change the response code on NeoGate TA to the one you want before sending it to the VoIP server. It helps the VoIP server understands better the exact call status, like



busy, no response and others.

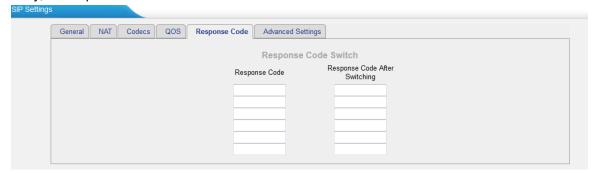


Figure III-4-15 Response Code

Note: We don't' recommend configuing this if you are not familiar with the code of call status from the VoIP server.

6) Advanced Settings

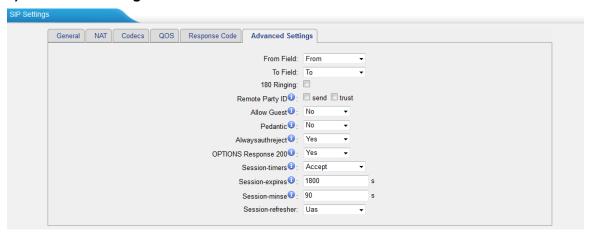


Figure III-4-16 SIP Advanced Settings

Table III-4-10 Description of SIP Advanced Settings

Items	Description
From Field	Where to get the caller ID in SIP packet.
To Field	Where to get the DID in SIP packet.
180 Ringing	It is set when the telecom provider needs. Usually it is not needed.
Remote Party ID	Whether to send Remote-Party-ID on SIP header or not. Default: no.
Allow Guest	Whether to allow anonymous registration extensionor not. Default: no. It's recommendedthat it is disabled for security reason.
Pedantic	Enable pedantic parameter. Default: no.
Alwaysauthreject	If enabled, when NeoGate TA rejects "Register" or "Invite" packets, NeoGate TA always respond the packets using "SIP404 NOT FOUND".It's recommended that it is enabled for security reason.



	Enable session-timer mode, default: yes. If you find
Session-timers	the call is cut off every 15 minutes every time, please
	disable this.
Session-expires	The max refresh interval
Session-minse	The min refresh interval, which mustn't be
Session-minse	shorterthan 90s.
Session-refresher	Choose the session-refresher, the default is Uas.

4.2.4 IAX Settings

IAX is the Internal Asterisk Exchange protocol, you can connect to NeoGate TA or register IAX trunk to another IAX server. It's supported by the asterisk-based IPPBX.

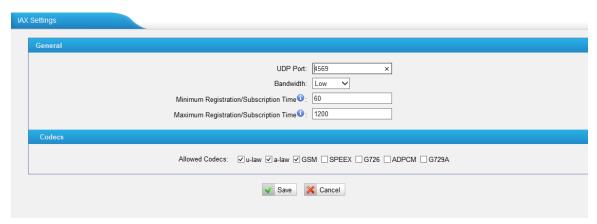


Figure III-4-17 IAX Settings

Table III-4-11 Description of IAX Settings

Items	Description
Bind Port	Port used for IAX2 registrations. The default is 4569.
Bandwidth	Low/medium/high with this option you can control which codec
	to be used.
Min Registration Time	Minimum duration (in seconds) of an IAX2 registration. Default
	is 60 seconds
Max Registration Time	Maximum duration (in seconds) of an IAX2 registration.
	Default is 1200 seconds.
Codecs	Enable the codec you want for IAX communication.



4.3 Gateway Settings

4.3.1 General Preferences



Figure III-4-18 General Settings

Table III-4-12 Description of General Settings

Items	Description
Ring Timeout	Number of seconds to ring a device before giving up.
MAX Call Duration	The absolute maximum amount of time permitted for a
MAX Call Duration	call. A setting of 0 disables the timeout.
	Forces the use of a jitter buffer on the received side of a
Enable Jitterbuffer	SIP channel. The call quality will be improved if this
	option is enabled.
	Select country to set the On Hook Speed, Ringer
	Impedance, Ringer Threshold, Current Limiting, TIP/RING
FXO Mode	voltage adjustment, Minimum Operational Loop Current,
	and AC Impedance as predefined for your country's
	analog line characteristics. The default setting is "FCC".

4.5 Advanced Settings

4.5.1 Tone Zone Settings

Advanced ring tones for all the FXO ports can be configured on this page. There are pre-grogrammed tone zone settings for some countries and regions. Users can simply find and select thier country to get tone zone settings for the gateway.





Figure III-4-19 Tone Zone Settings

Users may also configure the tone zone according to the national standard by selecting "User custom for Tone Zone". Please refer to the document below and configure the tone zone settings on NeoGate TA:

http://www.itu.int/ITU-T/inr/forms/files/tones-0203.pdf

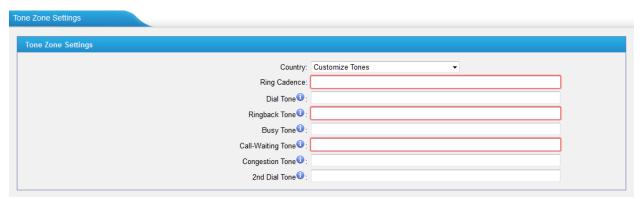


Figure III-4-20 Customize Tones

Table III-4-13 Description of Tone Zone Settings

Items	Description
Country	Choose the country to get pre-programmed tone zone settings or
	choose "User custom for Tone Zone" to configure the settings
	manually.
Ring Cadence	Configuration option for all FXO ports ring cadence for all incoming
	calls.
Dial Tone	Prompt tone of off-hook dial tone.
Ringback Tone	The tone sent to caller when ringing is on.
Busy Tone	Used for busy line prompt.
Call-Waiting Tone	Used for notification in call waiting.
Congestion Tone	Used to indicate that an invalid code has been dialed, or that all
	circuits (trunks) are busy and/or the call is unroutable.
2nd Dial Tone	Used for the second stage dial tone.





4.5.1 DTMF Settings

DTMF signal sent from NeoGate TA to the receiver can be set on this page.

DTMF Digit Length: Default is 100ms.

DTMF Digit Volume: Range from -31 to 0 dB

DTMF Dial Pause: Default is 100ms.



Figure III-4-21 Customize Tones

[The End]

